



# TIPS

## *TIPS Kiosk Management Software*



# TIPS Client™

## *For Windows and Android Devices*

The ideal solution for presenting self service apps on kiosks, tablets and multi-user workstations - making your self-service solution safe, stable, easy-to-use and highly secure!

*Industry leading platform for self-service systems*



### *User Session Management*

- Automatically clears session cookies, Internet cache, print queue and user certificates between each session
- Resets volume, font size, zoom level and language to default settings after each user session
- Flexible multimedia attract loop, triggered by customizable inactivity timer or session exit
- Internal heartbeat monitors UI stability
- Compatible with security mats and proximity sensors to automatically initiate and/or end user sessions\*

### *Tamper-Proof Internet Security*

- Top Government security certifications
- Runs as O/S shell replacement for maximum performance and security\*
- Browser and desktop completely locked down, preventing unauthorized access to the Internet, network, file system and O/S
- All navigations filtered through authorized URL database, including white list, black list and wild card features
- Manages all pop-ups, dialogs and windows\*

### *ADA & 508 Compliant*

- Special control allows seated users access to entire touchscreen using an onscreen "virtual touchpad"
- User-adjustable zoom (magnification) and volume control levels
- GUI content is easy to read
- No information or selections conveyed exclusively with color
- Proven compatibility with industry leading screen readers

*\*Applies to Windows version only.*



# Secure web portal for remote management

*“I love pulling reports and graphs showing me which systems are being used the most. This lets me know if I need to relocate the systems for higher use.*

*I really like getting emails from the remote monitoring programs that inform me when a unit goes off-line.”*

**-DynaTouch Customer, Pennsylvania**

# TIPS Cloud™

## Online Kiosk Management Portal

TIPS Cloud is DynaTouch’s web-based customer service center, a key element of our total solution. It is a secure web portal that serves as the single point of entry to help system administrators manage their remote devices.

Each TIPS Client device has the ability to communicate with TIPS Cloud\*. Multi-level password-protected accounts can be provided to authorized personnel, allowing them to:

- Remotely monitor system status
- View and print usage reports and graphs
- Subscribe to automatic email reports
- Receive alerts for unauthorized websites
- Maintain “Allowable URL” list
- Upload and manage screen savers
- Remotely manage device configurations
- Track and manage hardware inventory

*\* DynaTouch also offers a self-hosted kiosk management portal, TIPS Server. Call for details.*

**Uptime Reports**



**Usage Reports**



**Email Reports**





